

## **E-UPDATES**

February 18, 2000

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**E-UPDATES** is a bi-monthly, electronic newsletter sponsored and operated by the Student Loan Guarantee Foundation of Arkansas (SLGFA) to provide program information to schools and lenders participating in the Federal Family Education Loan Program (FFELP).\_

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### **IN THIS ISSUE:**

#### **1. SLGFA Names Student Loan Ombudsman:**

SLGFA has named Theresa McDuffee as its student loan ombudsman. For more information, click here: <http://www.slgfa.org/pubs/other/ombudsman.html>

#### **2. Borrower Pursuit System:**

SLGFA has committed to purchasing the borrower pursuit system. For more information, click here: <http://www.slgfa.org/pubs/updates/bps.html>

#### **3. Updated 799 Chart:**

An updated 799 Chart is available for lenders and lender servicers completing ED Form 799. For more information, click here:

<http://www.slgfa.org/pubs/regulatory/799.html>

#### **4. SLGFA Offices Closed:**

Just a reminder, the SLGFA offices will be closed on Monday, February 21, in observance of President's Day.

#### **5. SLGFA Conference 2000:**

SLGFA would like to take this opportunity to thank all the school, lender and servicer participants at this year's Annual Conference. We also extend a big thanks to the sponsors and presenters for their generous contributions and look forward to seeing everyone at next year's conference.

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