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SLGFA Invites Schools and Lenders to "Face2Face with SLGFA"

- ◆ Our school uses the Early-Stage Delinquency and Late-Stage Delinquency reports that identify delinquent borrowers. Does SLGFA have any tips for talking to delinquent borrowers?
- ◆ What are the procedures for processing a refund after the loan has been "put" to the Department?

If you are unsure about the answers to the questions above, you should join us for one of the "Face2Face with SLGFA" meetings scheduled to take place next week.

In order to accommodate all schools and lenders that wish to participate, SLGFA is hosting two sessions with identical agendas on Tuesday, June 16, 2009, and on Thursday, June 18, 2009, from 10 a.m. to 2 p.m. Lunch will be provided.

Schools and lenders can register [online](#). For additional information about "Face2Face with SLGFA," please click [here](#) or contact SLGFA Client Services Division Manager [Janet Gonyea](#) at 800-622-3446, ext. 633.

If you wish to contact us, **DO NOT** reply to this e-mail, as the address is automated. Instead e-mail us at slgfa@slgfa.org, call 800-622-3446, or visit our [online staff directory](#) for staff extensions and e-mail addresses.

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E-Updates is an electronic newsletter sponsored and operated by the Student Loan Guarantee Foundation of Arkansas (SLGFA) to provide program information to schools and lenders participating in the Federal Family Education Loan Program (FFELP).