

## **SLGFA Announces the Department of Education Sold Loan Detail Discrepancy Report for Lenders**

SLGFA will be mailing the Department of Education Sold Loan Detail Discrepancy Report to lenders, which lists discrepancy information between loan data reflected as “put” on the Department of Education’s National Student Loan Data System (NSLDS) database and loan data reflected as cancelled on the SLGFA guarantor database.

The report from the month of June 2009 will be mailed to the lender’s primary address and contact listed on the SLGFA guarantor database, unless SLGFA receives guidance from the lender to do otherwise. Lenders have the option of changing the address and/or staff member who receives this report or requesting that the report be uploaded to SLGFA’s E-Reports.

The Loan Detail Discrepancy Report, sorted by borrower social security number, is a cumulative monthly report. The report will continue to accumulate until the discrepancy is resolved. Please keep in mind that this report will only be generated for a lender if a discrepancy exists between loan volume reflected as “put” with the Department of Education and loan volume reflected as cancelled on the SLGFA guarantor database.

To change the contact and/or the address or to request to receive this report through SLGFA’s E-Reports, please contact SLGFA Client Services Representatives [Lisa Griffin](#) at 800-622-3446, ext. 632 or [Bonnie Hartz](#) at 800-622-3446, ext. 634.

If you wish to contact us, **DO NOT** reply to this e-mail, as the address is automated. Instead e-mail us at [slgfa@slgfa.org](mailto:slgfa@slgfa.org), call 800-622-3446, or visit our [online staff directory](#) for staff extensions and e-mail addresses.

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E-Updates is an electronic newsletter sponsored and operated by the Student Loan Guarantee Foundation of Arkansas (SLGFA) to provide program information to schools and lenders participating in the Federal Family Education Loan Program (FFELP).