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New School and Lender Services Hotline

Responsive, professional customer service is our highest priority at SLGFA, so we are excited to announce the availability of the new School and Lender Services Hotline for our school, lender and servicer partners.

Members of SLGFA's School and Lender Services Department will be available to assist callers with a wide variety of questions and will be able to direct callers to other departments if additional assistance is needed.

The new School and Lender Services Hotline group can be reached by either dialing directly to 501-688-7667 or by using our toll-free number 800-622-3446 and entering extension 667.

SLGFA is dedicated to ensuring that our client partners receive the best possible service, so if you have a question and don't know who to call at SLGFA, then the School and Lender Services Hotline will be a great place to start!

If you wish to contact us, **DO NOT** reply to this e-mail, as the address is automated. Instead e-mail us at slgfa@slgfa.org, call 800-622-3446, or visit our [online staff directory](#) for staff extensions and e-mail addresses.

To unsubscribe to E-Updates, [click here](#), enter your e-mail address, and click Unsubscribe.

E-Updates is an electronic newsletter sponsored and operated by the Student Loan Guarantee Foundation of Arkansas (SLGFA) to provide program information to schools and lenders participating in the Federal Family Education Loan Program (FFELP).